

Ardmore Telephone Company's demonstration of ability to function in emergency situations for voice and broadband services:

Ardmore Telephone Company, Inc. ("Ardmore") hereby certifies that it is able to function in emergency situations as set forth in 47 C.F.R. § 54.202(a)(2)¹ and the Alabama Public Service Commission Rules and Regulations, Telephone Rules. The Company's network is designed to remain functional in emergency situations without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations as required by Section 54.202(a)(2). Ardmore can change call routing translations as needed to reroute traffic around damaged facilities. Changing call routing translations will also allow Ardmore to manage traffic spikes throughout its network, as emergency situations require. In addition, Ardmore has redundancy for connectivity purposes *via* additional routes and electronic equipment for voice and broadband services.

Specifically, each central office building is supplied with standby generators and battery back-up that enable the central office to keep running until power is restored so long as fuel is available, or until system changes are made to reroute traffic. Ardmore has battery backup at all office locations and in its electronic equipment sites. Length of run time is determined by the equipment serving the area and the number of customers working out of the equipment. Generators are installed at all Central Office locations. They will continue to run as long as Ardmore has access to fuel.

¹ Section 54.202(a)(2) requires ETCs that are designated by the Commission to "demonstrate its ability to remain functional in emergency situations, including a demonstration that it has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations."

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(700) Price Offerings Including Voice Rate Data
Data Collection Form

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	290280
<015>	Study Area Name	ARDMORE TEL CO
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Todd Crandall
<035>	Contact Telephone Number - Number of person identified in data line <030>	2708569983 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	tcrandall@tmsvcs.com

<701> Residential Local Service Charge Effective Date
<702> Single State-wide Residential Local Service Charge

1/1/2015

<703>

[illegible]

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(710) Broadband Price Offerings
Data Collection Form

FCC Form 481
OMB Control No. 3060-0885/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	290280
<015>	Study Area Name	ARDMORE TEL CO
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Todd Crandall
<035>	Contact Telephone Number - Number of person identified in data line <030>	2708569983 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	tcrandall@tmavcs.com

[illegible]

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(800) Operating Companies
Data Collection Form

FCC Form 481
OMB Control No. 3060-0966/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	290280
<015>	Study Area Name	ARDMORE TEL CO
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Todd Crandall
<035>	Contact Telephone Number - Number of person identified in data line <030>	2708569983 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	tcrandall@tmavcs.com

<810>	Reporting Carrier	Ardmore Telephone Company
<811>	Holding Company	Synergy Technology Partners, Inc.
<812>	Operating Company	Ardmore Telephone Company

[illegible]

Lifeline Enrollment Eligibility Qualifications

Ardmore Telephone Company, Inc. (Ardmore) is using the following guidelines to enroll customers into the Lifeline assistance program. Customers who apply for Ardmore service are provided a standard residential service. The standard residential service is unlimited local calling and does not allow calls to be made that will incur additional charges to the customer. Customers wishing to have access to long distance network are required to pay a \$100.00 security deposit.

1. Medicaid
2. Supplemental Nutrition Assistance Program (Food Stamps or SNAP)
3. Supplemental Security Income (SSI)
4. Federal Public House Assistance (Section 8)
5. Low-Income Home Energy Assistance Program (LIHEAP)
6. Temporary Assistance to Needy Families (TNAF)
7. National School Lunch Program's Free Lunch Program
8. Bureau of Indian Affairs General Assistance
9. Tribally-Administered Temporary Assistance for Needy Families (TTANF)
10. Food Distribution Program on Indian Reservations (FDPIR)
11. Head Start
12. State Assistance Programs (If Applicable)
13. Eligibility Based on Income
14. Program Eligibility Approved by State Administrator

Ardmore Telephone Company

Do you need help paying for Telephone Service?

ARDMORE
TELEPHONE COMPANY, INC.

Do you or
someone in your
household participate
in any of these programs?

Alabama criteria:

- Medicaid
- Low Income Home Energy Assistance Program (LIHEAP)
- Supplemental Security Income (SSI)
- Temporary Assistance for Needy Families (TANF)
- National School Lunch Program (NSL) free school lunch program
- Household Income at or below 135% of the federal poverty guidelines
- SNAP (Supplemental Nutrition Assistance Program formerly known as Food Stamps)
- Section 8 Federal Public Assistance (FPHA) (Section 8 only - HUD or other federal programs may not qualify)

What type of discount is available? Lifeline assistance

lowers the cost of basic monthly local telephone service. Eligible consumers can receive a \$9.75 Federal Lifeline Credit plus a \$3.50 State Lifeline Credit on their bill.

For a complete list of benefits for Lifeline service, please visit our website at www.ardmoretelco.com or call our toll-free number at 1.800.830.9946.

For a complete list of benefits for the Lifeline program, call or visit your local telephone provider. Lifeline is part of the Federal Universal Service Fund program. The Federal Communications Commission introduced this, and the Universal Service Administrative Company oversees it.

The goal of Universal Service is to make sure consumers throughout the United States have essential telecommunications services.

You may also call the Alabama Public Service Commission toll free at 1.800.682.3919.

ARDMORE
TELEPHONE COMPANY, INC.
1.800.830.9946

Ardmore Telephone Company



Line 1210

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Limestone County

Basic Telephone - \$15.73

Please call the business office at 256-423-2131
or e-mail ardcustrep@ardmore.net for more information.

To report trouble after hours, please call 256-423-2122.

Questions about additional monthly fees? [Click here!](#)

[Lifeline Information](#)

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Ardmore Telephone Company



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TELEPHONE COMPANY INC.

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Madison County

Basic Telephone - \$16.30

Please call the business office at 256-423-2131
or e-mail ardcustrep@ardmore.net for more information.

To report trouble after hours, please call 256-423-2122.

Questions about additional monthly fees? [Click here!](#)

[Lifeline Information](#)

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Giles and Lincoln Counties

Basic Telephone - \$9.61

Please call the business office at 256-423-2131
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To report trouble after hours, please call 256-423-2122.

Questions about additional monthly fees? [Click here!](#)

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BASIC LOCAL EXCHANGE SERVICE

S2.15 LIFELINE ASSISTANCE PROGRAM

(N)

1. General

Lifeline Assistance reduces an eligible customer's monthly rates for local service. The total monthly credit to the local telephone service bill of qualified residential subscribers consists of a federal credit totaling no more than \$9.25. The credits are applied to the local service bills for qualified recipients of low income assistance programs who are eligible and apply for the credits. Lifeline Assistance may be applied to a maximum of one line per eligible customer.

2. Regulations

- a. Persons wishing to qualify for the credit must meet state certification criteria for eligibility. This credit is available only to residence customers. Eligibility is determined by participation in one of the below programs, or by having a household income at or below 135% of the federal poverty level.
 - i. Medicaid
 - ii. Food Stamps
 - iii. Supplemental Social Security
 - iv. Federal Public Housing Assistance
 - v. Low Income Home Energy Assistance Program
 - vi. National School Free Lunch Program
 - vii. Temporary Assistance for Needy Families
- b. All applicants for this service are subject to verifications of eligibility with the state agencies responsible for administration of the qualifying programs, or in the alternative provide adequate documentation to WK&T. WK&T will inspect but not retain a copy of those documents.
- c. The Company will periodically reconcile and confirm the continuing eligibility of Lifeline Assistance recipients with the appropriate state agencies and through surveys requiring customers to verify their continuing eligibility for Lifeline Assistance. Upon a determination of ineligibility, the Company will contact the customer and request documentation of eligibility. If the customer can not provide such documentation within sixty (60) days from the date of such request, the credit will be discontinued on the bill after written notification to the customer. All unresolved disputes regarding eligibility shall be brought to the attention of the Commission for resolution.

General Subscriber Services Tariff

Section 3

Original Sheet 5.2

Ardmore Telephone Company - Tennessee

- d. The Company will process all applications and apply the appropriate credit on the customer's next monthly bill. A secondary service charge is not applicable for existing customers who subscribe to Lifeline Assistance. (N)
- e. As a participant in Lifeline Assistance, customers are eligible to receive Toll Limitation Service at no charge. This service will only be provided at the customer's request
- f. Local service deposit requirements will be waived for customers who voluntarily receive Toll Limitation Service.
- g. Participants in Lifeline Assistance shall not be disconnected from Local Service for nonpayment of toll charges. In addition, the Company will not deny re-establishment of local service to customers who are eligible for Lifeline Assistance and have previously been disconnected for nonpayment of toll charges. The Company may require customers whose households are otherwise eligible who have previously unpaid toll charges to subscribe to toll blocking prior to being accepted as eligible for Lifeline service. Lifeline Assistance will not be connected if an outstanding balance is owed by the customer for local service.
- h. Partial payments that are received from Lifeline customers will first be applied to local service charges and then to any outstanding toll charges.
- i. One low income credit is available per household and is applicable to the primary residential connection only.
- j. A Lifeline customer may subscribe to any local service offering available to other residential customers.
- k. The customer must also certify that no other person at the address on the service order below is receiving any other Lifeline benefits.
- l. The customer is to immediately inform the Company upon the cessation of any eligibility.

3. Credits

- 1. The customer will receive a \$9.25 monthly credit for local exchange telephone service. (R)
- 2. All other customary rates, taxes, and other taxes apply.

General Subscriber Services Tariff

Ardmore Telephone Company

Line 1210

Section 20

Ardmore Telephone Company - Tennessee

2nd Revised Sheet 5

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(D)

Ardmore Telephone Company

Line 1210

General Subscriber Services Tariff

Section 20

Ardmore Telephone Company - Tennessee

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Ardmore Telephone Company

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General Subscriber Services Tariff

Section 3

Ardmore Telephone Company - Tennessee

2nd Revised Sheet 5

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(D)

Ardmore Telephone Company (SAC 290280)

Response to Line 3010 – Milestone Certification (47 CFR §54.313(f)(1)(i))

Ardmore Telephone Company hereby certifies that throughout 2014, it took reasonable steps to provide upon reasonable request broadband service at actual speeds of at least 4 Mbps downstream/1 Mbps upstream, and currently, it is taking reasonable steps to provide upon reasonable request actual speeds of at least 10 Mbps downstream/1 Mbps upstream broadband service at with latency suitable for real-time applications, including Voice over Internet Protocol, and usage capacity that is reasonably comparable to comparable offerings in urban areas as determined in an annual survey, and that requests for such service are met within a reasonable amount of time.

Ardmore Telephone Company (SAC 290280)

**Response to Line 3012 - List of Community Anchor Institutions to Which the ETC Newly
Began Providing Service**

The FCC's *USF/ICC Transformation Order* requires a listing of community anchor institutions to which the ETC newly began providing broadband service. Ardmore Telephone Company did not newly begin providing community anchor institutions with access to broadband service in calendar year 2014.

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ATTACHMENT - LINE 3026
ATTACHMENT REDACTED IN ENTIRETY